



Winning Together with Quess Corp

November, 2022

9 Countries



500,000* employees

World's top 48 largest staffing Firms

India's one of the largest domestic private sector employer



Among the Top 10 HR tech firms by The **Enterprise World** Magazine 2021



Top **100** Top 100 best companies to work for in India



Ranked 100 In Business World real 500 in the non-financial sector



Ranked 137 In the Fortune India 500 list in 2021

Our operations are spread across synergistic platforms



QUESS

Workforce Management

- General staffing across Retail, BFSI, Telecom, Industrial, etc., mostly grey collared talent
- Professional staffing services in India & APAC

Global Technology Solutions

- CLM solutions (Voice and Non-voice) delivered from India and the Philippines
- Non-Voice BPO: Collections and F&A outsourcing
- Platform business:
 - Insurtech Platform in North America
 - Payroll & Compliance services
 - IT services in India

Operating Asset Management

- Facilities management solutions
 - Commercial
 - Healthcare and Education
 - Public Utility Space
 - Residential
- Manned & electronic security
- O&M services for
 - Industrials Plants
 - Power Plants
 - Telecom Network

Product Led Businesses

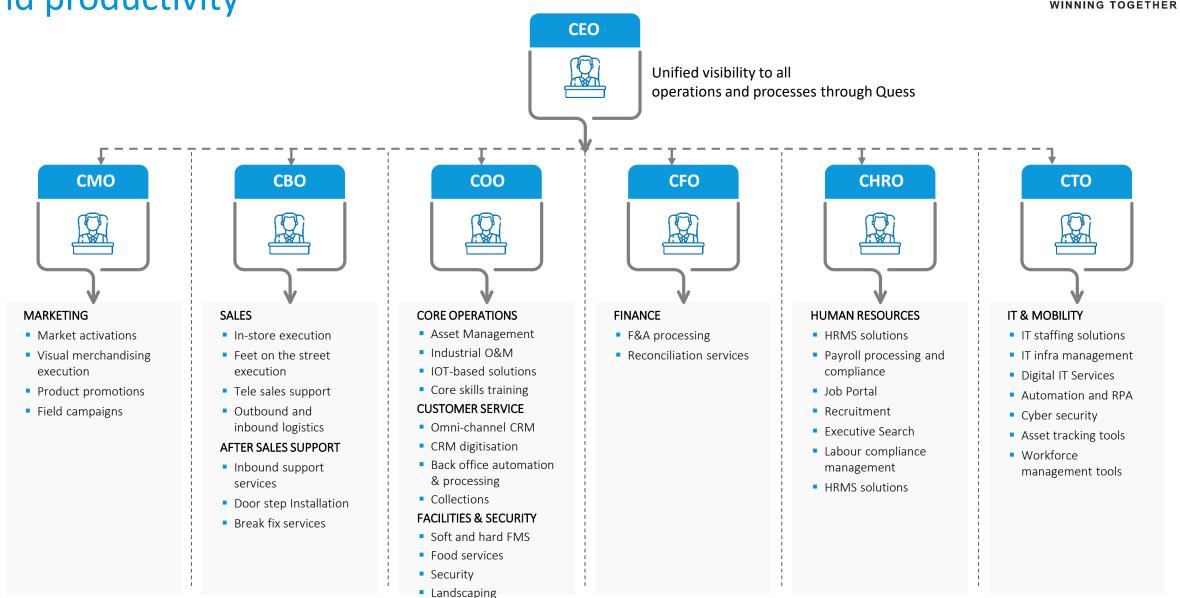
- Foundit.in (earlier Monster) – Talent Marketplace
- Qjobs blue collar hiring
- Qdigi installation and after sales services
- WorQ workforce management platform
- DASH employee benefits platform
- Taskmo on-demand task fulfilment platform

We are one of the largest business service provider in India

We support all key functions, driving flexibility

and productivity





We lead with technology and innovation





Digital Hire-to-Retire

Sourcing



 Digital sourcing via auto-hiring engines, with digital pre-screening and assessment via QJobs and Foundit.in (earlier Monster)

Recruiting



 End-to-end ATS ReQruit platform from mandate creation, to candidate tagging and offer generation

Onboarding



 Paperless on-boarding of candidates within 14 minutes via <u>POP</u> (Paperless On-boarding Platform)

Payrolling



 Flow-through payroll processing and payslip generation on proprietary cloud-based
 QPay and SmartPay platforms

Compliance

 Al-driven RegTech engine, <u>Simpliance</u>, to ensure compliance with Laws

2

Technology-led Frontline Productivity

Digital workflow management WorQ WorkTech platform to remotely assign & monitor tasks, driving frontline productivity

Digitally delivered skilling

 WorQ digital skilling modules to efficiently train & continuously update employees

Processes and tooling

 Superior tooling and SOPs to drive productivity and improve dignity of labour

Ensuring flexibility and higher productivity

<u>Taskmo</u> is an on-demand task fulfilment platform to manage seasonal demand through a distributed network of gigworkers that ensures higher flexibility to customers at lower costs

We drive real impact at our clients



Facilities Management

Single window tech-embedded Facility **Management Solutions**

283+ Million Sq. Ft. of facilities managed

Vocational Training

India's leading vocational skilling player, creating opportunities for rural youth

70 courses, **>100,000** youth made job ready

0&M

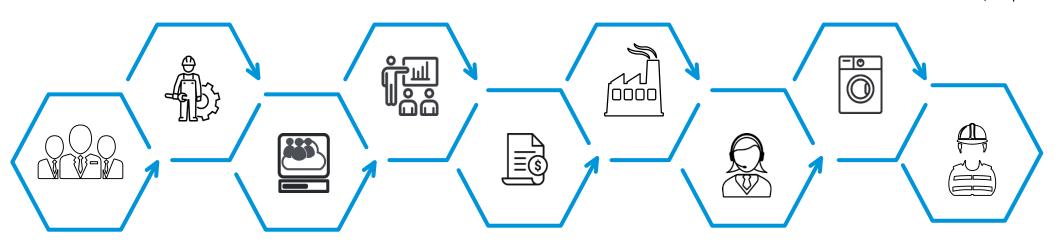
Leading industrial O&M solutions provider

Technology-led tracking, scheduling and maintenance

After Sales

Pan-India in-field and store-based installation and servicing

5,000+ delighted customers everyday across 600+ cities and 16,400 pin codes



IT and NON-IT Staffing

Leaders in on-demand IT and NON-IT hiring and staff augmentation

~376,000 associates across 500+ skill sets & ~2500 clients

IT Infra Management

Managing an organization's end to end IT infrastructure and end user support

1.35+ lakh IT peripherals managed by over 1,200 engineers across ~1,000+ locations in India

Payroll

Lading payroll SaaS and managed services provider

12.2+ million pay slips processed per year across 36 countries

BPO

India's leading CLM, collections and shared services provider

\$3.1 billion+ Premium per annum processed

Security

Man-tech security solutions with nextgen security systems

200+ cities, 19,073 security personnel, 1 command center addressing ongoing security needs

We work with the best

























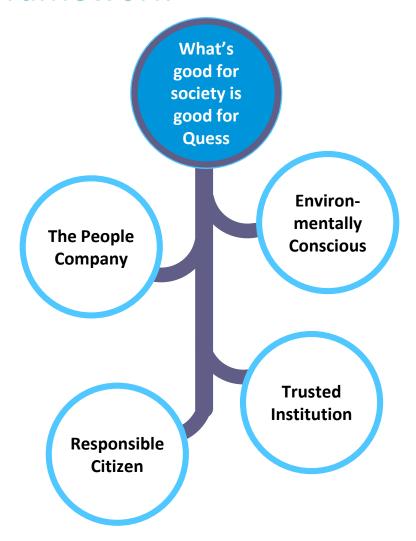




We have a defined ESG framework

- Diverse workforce: 17% of associates and 29% of core employees are women
- Promoting inclusivity: Hired 5,800+ specially abled associates
- Nurturing work environment: Ranked 98 in **Great Place to Work® for India FY22**
- We are listening! 83% of 1,10,000 respondents rated high on satisfaction survey

- Community education: 13,500+ beneficiaries from the school enhancement programs
- Community health: 13,000+ beneficiaries from the health and wellness programs
- **ESG beyond boundaries:** 100% ESG compliant new vendors by 2025
- Committed to a CSR grant of INR 15cr over 4 years towards building a 350 bed paediatrics hospital at CMC Vellore





















- Environmentally positive: Over a million devices repaired / refurbished by QDigi
- Responsible waste management: 10,650+ Kgs of e-waste responsibility disposed and 10,297+ Kgs of paper waste recycled
- Responsible procurement: Towards 100% usage of recycled paper
- Carbon footprint: Detailed assessment of carbon footprint at 20,719.7 tCO2e. Plan in place to reduce emissions by 20% by 2025
- Industry-leading business processes, with digital platform to provide training to our workforce on Ethical standards such as Code of Conduct, Anti-Bribery & Corruption, POSH, Whistle Blower, etc.
- Data Privacy and Cyber Security: Cyber Security Council with c-suite level oversight
- Quality and Information security: Quess Corp is ISO 37001: 2016, ISO 27001: 2013 and ISO 9001: 2015 certified
- ESG evolution: Considered specific ESG targets to drive and implement our ESG strategy











Awards and Recognitions









Ranked 137
In the Fortune India
500 list in 2021



Top **100**Top 100 best companies to work for in India



Ranked 2
Amongst India's largest employers by Burgundy Private Hurun India 500, 2021



Top 5
Women Employers in India
by Burgundy Private Hurun
India 500, 2021



Diversity Champion (Search & Staffing) LinkedIn Talent
Awards 2021



Ranked 100
In Business World real 500
in the non-financial sector



Among the Top 10

HR tech firms by The
Enterprise World
Magazine 2021



Recognised as one of the most promising brands by

ET in 2021



Certified a Great Place to Work in 2022 for the third consecutive year







Quess House, Quess Corp Limited, 3/3/2, Bellandur Gate, Sarjapur Road, Bengaluru - 560 103

CIN no: L74140KA2007PLC043909

About Quess Corp

Quess Corp Limited (Quess) is India's leading business services provider, leveraging our extensive domain knowledge and future-ready digital platforms to drive client productivity through outsourced solutions.

We provide a host of technology enabled staffing and managed outsourcing services across processes such as sales & marketing, customer care, after sales service, back office operations, manufacturing operations, facilities and security management, HR & F&A operations, IT & mobility services, etc.

Our passion for delivering exceptional services, augmented by proprietary digital platforms, has strongly established our credentials as India's largest employer in the private sector and the biggest integrated business services provider in the country. We are proud to achieve this success as a 15- year old start-up.

A core value driving our business is constantly making the workforce more productive. Our business strategy is aligned to this, including training and skill development for better employability, helping job seekers easily find employment opportunities, digitising workflows, and providing social security benefits to a wider employable population.

Established in 2007 and headquartered in Bengaluru, Quess today has unmatched geographic presence and scale with more than 96 offices across India, South East Asia & North America, backed by technology-intensity and domain specialization to create unmatched service experiences.

Learn more about us at

www.quesscorp.com



Disclaimer

The information provided in this presentation pertaining to Quess Corp Ltd. ("Quess" or "Company"), its business assets, strategy and operations is confidential and intended, among other things, to present a general outline of the business of the Company as on date and is not a formal offer to sell or a solicitation of an offer. While the information in this presentation is believed to be accurate and reliable, the Company and its agents, advisors, directors, officers, employees and shareholders make no representation or warranties, expressed or implied, as to the accuracy of such information. The Company expressly disclaims any and all liability that may be based on such information or errors or omissions thereof. The information contained in this presentation is intended only for the persons to whom it is transmitted for the purpose of indicating a general outline of the business of the Company and any unauthorized dissemination of the information contained therein may also be treated as violation of Insider Trading policy of the Company. The entire presentation is the sole proprietary of the Company and cannot be copied, published or disseminated without prior written approval of the Company. The information contained in this presentation supersedes any prior presentation or conversation concerning the Company.