



# Winning Together with Quess Corp

**February, 2023**

9 Countries

505,000\* employees

World's top 48 largest staffing Firms

India's one of the largest domestic private sector employer



Among the Top 10 HR  
tech firms by The  
Enterprise World  
Magazine 2021



Top 100 Top 100 best  
companies  
to work for in India



Ranked 100 In Business  
World real 500 in the  
non-financial sector



Ranked 137 In  
the Fortune India  
500 list in 2021

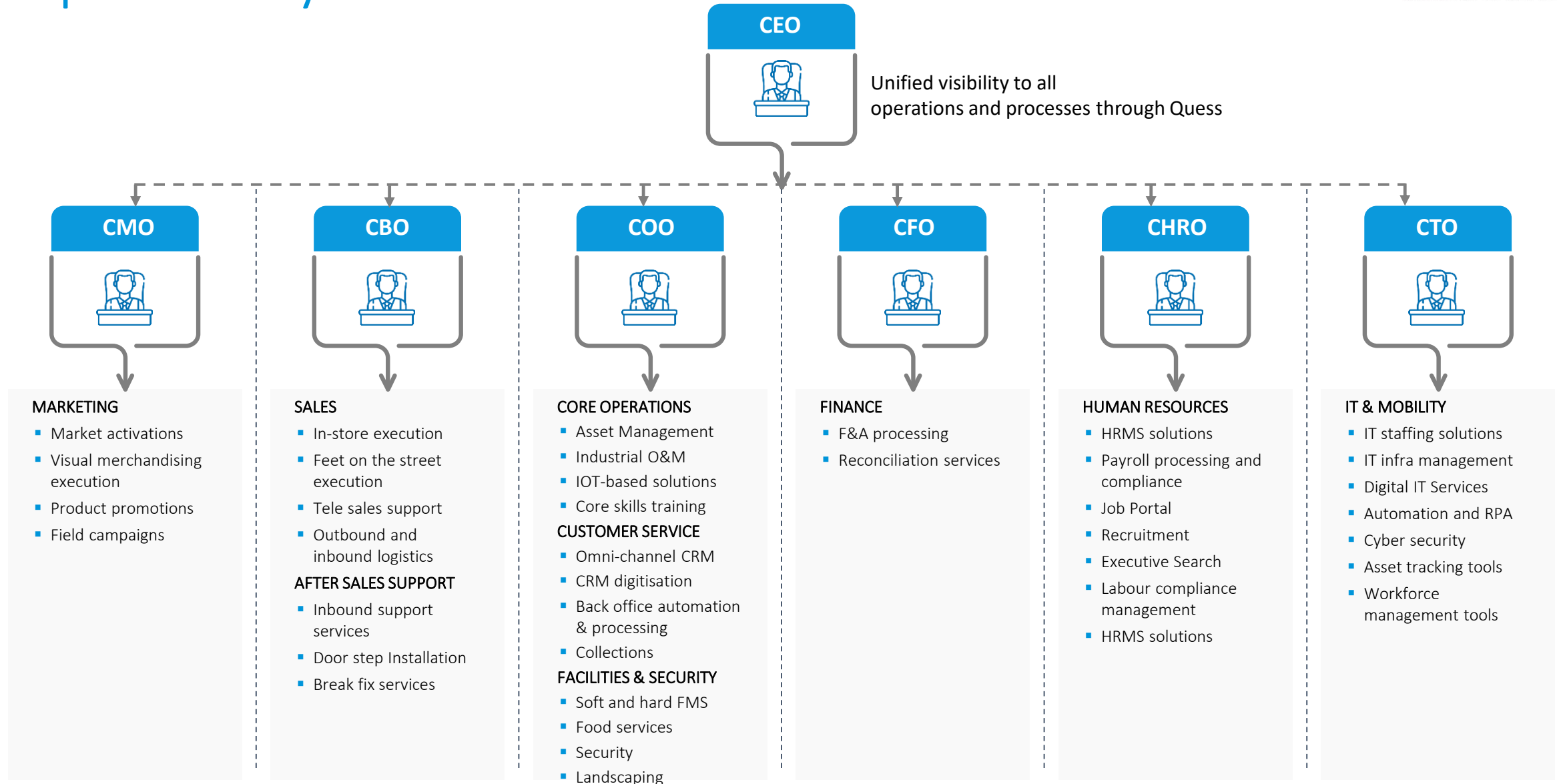
# Our operations are spread across synergistic platforms

## QUESS



**We are one of the largest business service provider in India**

# We support all key functions, driving flexibility and productivity



# We lead with **technology** and **innovation**

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## Digital Hire-to-Retire

### *Sourcing*



### *Recruiting*



### *Onboarding*



### *Payrolling*



### *Compliance*

- **Digital sourcing** via auto-hiring engines, with digital pre-screening and assessment via [QJobs](#) and [Foundit.in \(earlier Monster\)](#)
- **End-to-end ATS ReQruit platform** from mandate creation, to candidate tagging and offer generation
- **Paperless on-boarding** of candidates within 14 minutes via [POP](#) (Paperless On-boarding Platform)
- **Flow-through payroll processing** and pay-slip generation on proprietary cloud-based **QPay** and **SmartPay** platforms
- **AI-driven RegTech engine**, to ensure compliance with Laws

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## Technology-led Frontline Productivity

### *Digital workflow management*

- [WorQ WorkTech](#) platform to remotely assign & monitor tasks, driving frontline productivity

### *Digitally delivered skilling*

- [WorQ](#) digital skilling modules to **efficiently train & continuously update** employees

### *Processes and tooling*

- **Superior tooling and SOPs** to drive productivity and improve dignity of labour

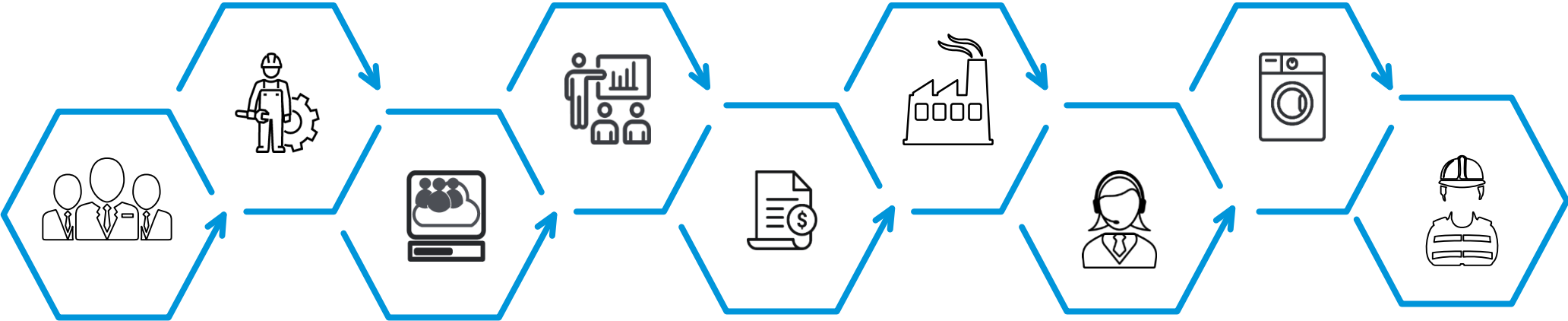
### *Ensuring flexibility and higher productivity*

- [Taskmo](#) is an on-demand task fulfilment platform to **manage seasonal demand through a distributed network of gig-workers** that ensures higher flexibility to customers at lower costs

# We drive **real impact** at our clients



Facilities Management	Vocational Training	O&M	After Sales
Single window tech-embedded Facility Management Solutions	India's leading vocational skilling player, creating opportunities for rural youth	Leading industrial O&M solutions provider	Pan-India in-field and store-based installation and servicing
<b>283+ Million</b> Sq. Ft. of facilities managed	<b>70</b> courses, <b>&gt;100,000</b> youth made job ready	Technology-led tracking, scheduling and maintenance	<b>5,000+</b> delighted customers everyday across <b>600+ cities</b> and 16,400 pin codes



IT and NON-IT Staffing	IT Infra Management	Payroll	BPO	Security
Leaders in on-demand IT and NON-IT hiring and staff augmentation	Managing an organization's end to end IT infrastructure and end user support	Lading payroll SaaS and managed services provider	India's leading CLM, collections and shared services provider	Man-tech security solutions with next-gen security systems
<b>~379,000</b> associates across 500+ skill sets & <b>~2500</b> clients	<b>1.35+ lakh</b> IT peripherals managed by over <b>1,200</b> engineers across <b>~1,000+</b> locations in India	<b>12.2+ million</b> pay slips processed per year across <b>36 countries</b>	<b>\$3.1 billion+</b> Premium per annum processed	<b>200+</b> cities, <b>~22,000</b> security personnel, <b>1 command center</b> addressing ongoing security needs

# We work with the best



## Agriculture



## Life Sciences



## Education



## BFSI



## Hospitality



## Manufacturing



Reliance  
Industries Limited



## Healthcare



Manipal Hospitals  
LIFE'S ON



## FMCD



## Telecom



## Retail



## E-Commerce



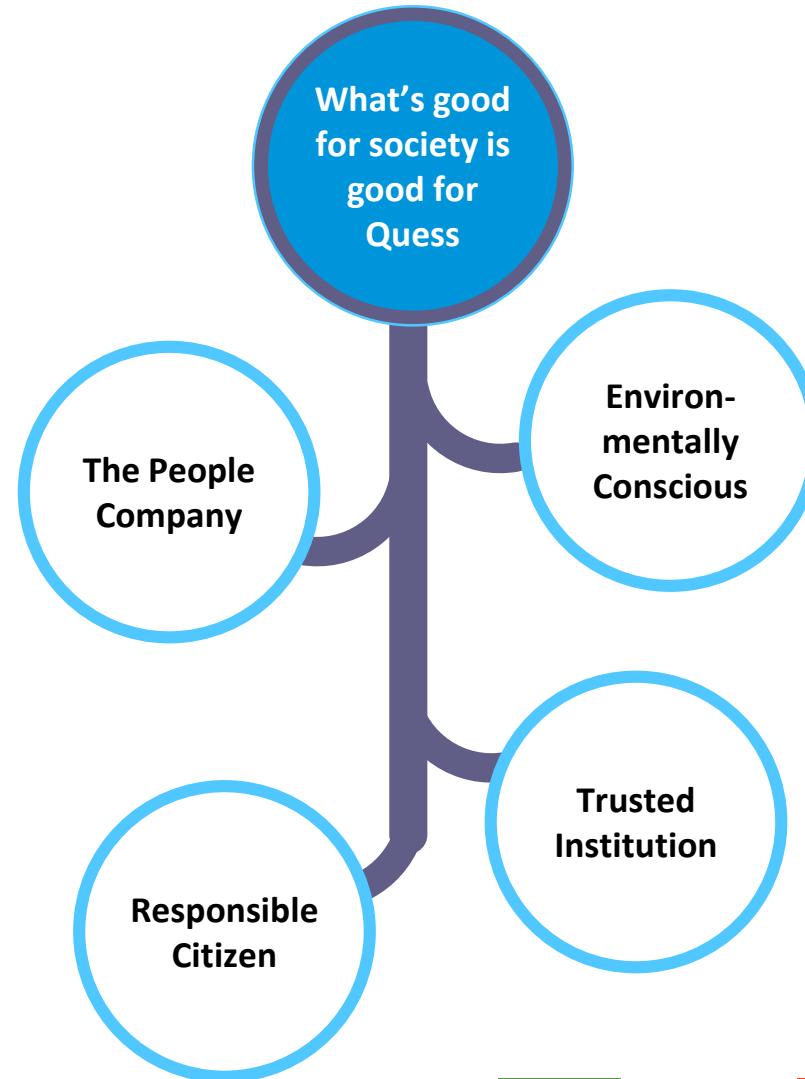
## IT





# We have a defined ESG framework

- **>93,400 employees** hired in FY22 enjoyed first time social security benefits
- **~144,250 employees (~33%)** employed in Q4'FY22 from outside Tier 1 and Tier 2 cities
- **~17% of our ~437K employees** (~29% of core) are women as on 31 March 2022
- Amongst India's Top 100 Best Companies to Work For - **Ranked 98 by GPTW**
- **Infrastructure renovation for 75 schools** was carried out **benefiting 13,741 students** and teachers
- School Health Program: **12,903 students & 267 teachers** were provided Drinking water facility
- Committed to a CSR grant of **INR 15cr over 4 years** towards building a 350 bed pediatric hospital at CMC Vellore



- **6.0 million sq. ft.** of green spaces maintained across India in FY22
- **Responsible waste management**, including ~10,700 kgs of e-waste and ~10,300 kgs of paper waste shredded and recycled in FY22
- Committed to setting a near-term science-based emissions reductions targets with the **Science Based Targets initiative (SBTi) by FY25**
- **Industry-leading business processes, with digital platform to provide training** to our workforce on Ethical standards such as Code of Conduct, Anti-Bribery & Corruption, POSH, Whistle Blower, etc.
- **Cyber-Security Council formed** with executive level oversight
- Quess Corp and our large subs (AllSec and Conneqt) are **ISO 27001:2013 certified**





# Awards and Recognitions



Ranked **48**  
In SIA's top 100 largest  
global staffing firms in 2021



Ranked **137**  
In the Fortune India  
500 list in 2021



Top **100**  
Top 100 best companies  
to work for in India



Ranked **2**  
Amongst India's largest  
employers by Burgundy  
Private Hurun India  
500, 2022



Top **5**  
Women Employers in India  
by Burgundy Private Hurun  
India 500, 2021



Diversity Champion (Search  
& Staffing) LinkedIn Talent  
Awards 2021



Ranked **100**  
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HR tech firms by The  
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Magazine 2021



Recognised as one of the  
most promising brands by  
**ET in 2021**



Certified a Great Place to  
Work in **2023** for the fourth  
consecutive year



**Winning Together**  
***In your win lies our win***





Quess Corp Limited



Quess\_Corp

Quess House, Quess Corp Limited, 3/3/2, Bellandur Gate,  
Sarjapur Road, Bengaluru - 560 103

CIN no: L74140KA2007PLC043909

## About Quess Corp

Quess Corp Limited (Quess) is India's leading business services provider, leveraging our extensive domain knowledge and future-ready digital platforms to drive client productivity through outsourced solutions.

We provide a host of technology enabled staffing and managed outsourcing services across processes such as sales & marketing, customer care, after sales service, back office operations, manufacturing operations, facilities and security management, HR & F&A operations, IT & mobility services, etc.

Our passion for delivering exceptional services, augmented by proprietary digital platforms, has strongly established our credentials as India's largest employer in the private sector and the biggest integrated business services provider in the country. We are proud to achieve this success as a 15- year old start-up.

A core value driving our business is constantly making the workforce more productive. Our business strategy is aligned to this, including training and skill development for better employability, helping job seekers easily find employment opportunities, digitising workflows, and providing social security benefits to a wider employable population.

Established in 2007 and headquartered in Bengaluru, Quess today has unmatched geographic presence and scale with more than 96 offices across India, South East Asia & North America, backed by technology-intensity and domain specialization to create unmatched service experiences.

Learn more about us at

[www.uesscorp.com](http://www.uesscorp.com)



## Disclaimer

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