



# Winning Together with Quess Corp

May, 2023

9

Countries

511,000

Employees

World's top  
**54 largest**  
Staffing Firms

One of the **largest** domestic private sector employers in India



Among the Top **10** HR tech firms  
by The Enterprise World  
Magazine, 2021



Certified a Great Place to Work  
in 2023 for the **4th** consecutive  
year

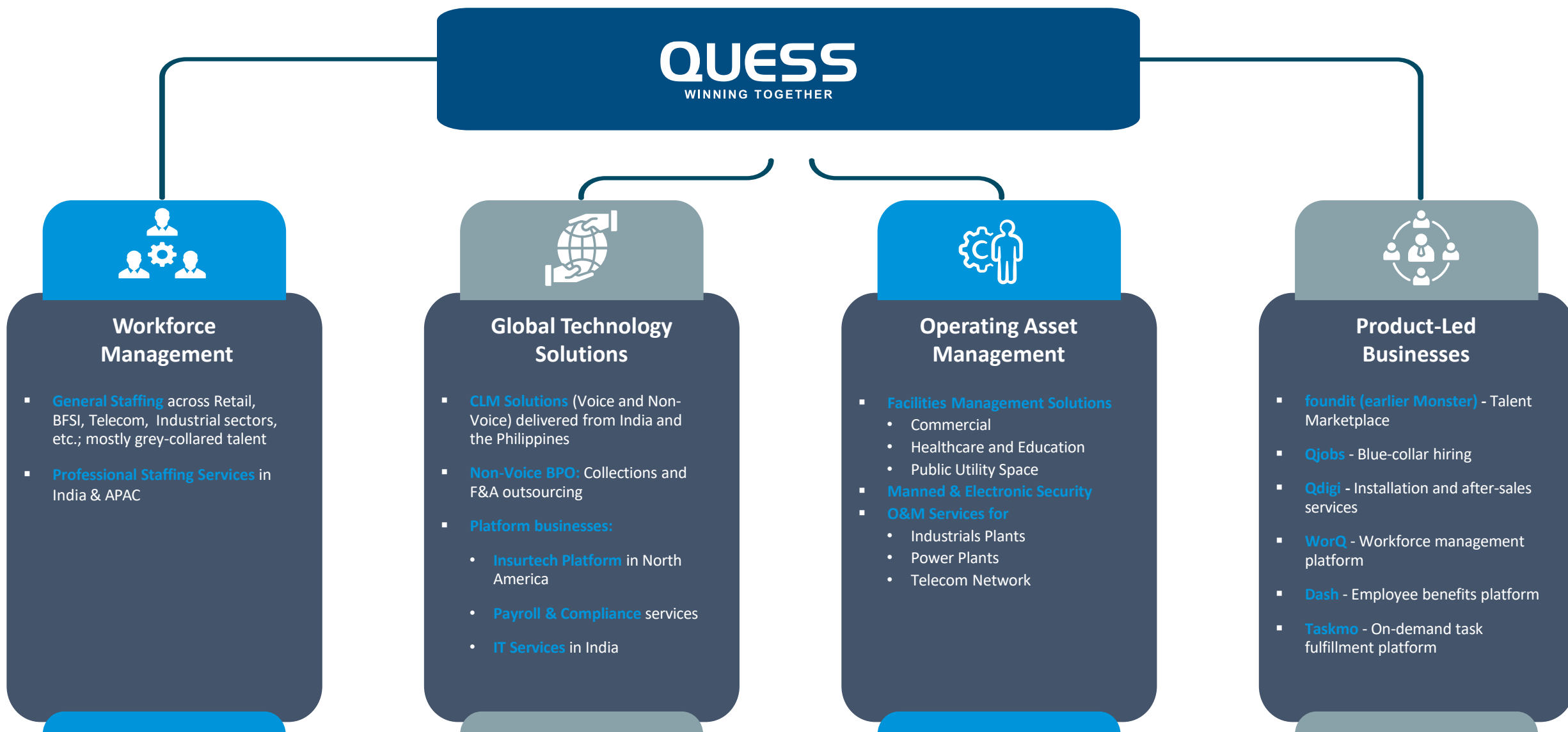


Ranked **100** in the Business  
World Real 500 list (non-financial  
sector)

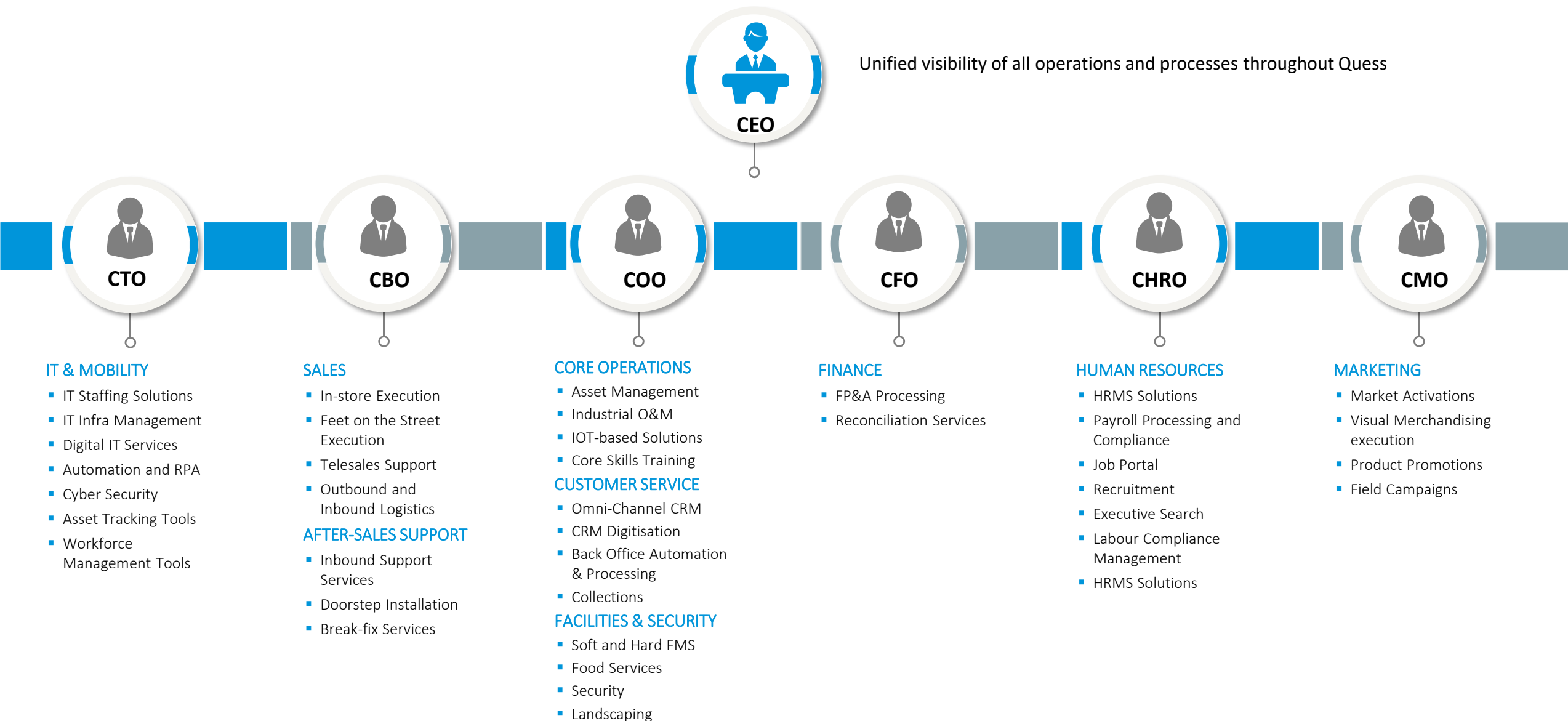


Ranked **137** in the  
Fortune India 500 list in 2021

# Our operation is spread across synergistic platforms



# We support all key functions, driving flexibility and productivity



# We lead with technology and innovation

## Digital Hire-to-Retire

### Onboarding:

- **Paperless onboarding** of candidates within 14 minutes via **POP** (Paperless Onboarding Platform)

### Recruiting:

- **End-to-end ATS ReQuit Platform** - from mandate creation to candidate tagging and offer generation

### Sourcing:

- **Digital sourcing** via auto-hiring engines with digital pre-screening and assessment via **Qjobs** and **foundit** (earlier **Monster**)

### Payrolling:

- **Flow-through payroll processing** and pay-slip generation on proprietary cloud-based **QPay** and **SmartPay** platforms

### Compliance:

- **AI-driven RegTech engine** to ensure compliance with laws

## Technology-led Frontline Productivity

### Processes and tooling:

- Superior tooling and SOPs to drive productivity and improve the dignity of labour

### Digitally delivered skilling:

- **WorQ** - digital skilling modules to **efficiently train & continuously update** employees

### Digital workflow management:

- **WorQ - Worktech** platform to remotely assign & monitor tasks, driving frontline productivity

### Ensuring flexibility and higher productivity:

- **Taskmo** is an on-demand task fulfillment platform to **manage seasonal demand** through a **distributed network of gig workers** that ensures higher flexibility to customers at lower costs

# We drive **real impact** for our clients



## IT and Non-IT Staffing

Leaders in on-demand IT and Non-IT hiring and staff augmentation.  
**~387,000** associates across 500+ skill sets & **~2500** clients



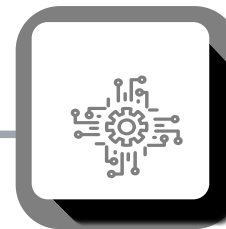
## Facilities Management

Single window tech-embedded Facilities Management Solutions.  
**300+ Million** Sq. Ft. of facilities managed



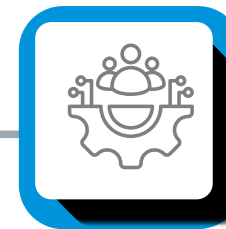
## Vocational Training

India's leading vocational skilling player, creating opportunities for rural youth.  
**70** courses, **>100,000** youth made job-ready



## O&M

Leading industrial O&M solutions provider. Technology-led tracking, scheduling, and maintenance.



## BPO

India's leading CLM, collections, and shared services provider.  
**\$3.1 billion+** premium per annum processed



## Payroll

Leading payroll, SaaS, and managed services provider.  
**14+ million** pay slips processed per year across **36 countries**



## Security

Man-tech security solutions with next-gen security systems.  
**200+** cities, **~22,000** security personnel, **1 command centre** addressing ongoing security needs



## After-Sales


















































Pan-India in-field and store-based installation and servicing.  
**5,000+** delighted customers everyday across **600+ cities** and 16,400 pin codes



## IT Infra Management

Managing an organization's end-to-end IT infrastructure and end-user support.  
**1.35+ lakh** IT peripherals managed by over **1,200** engineers across **~1,000+** locations in India

# We work with the best

<div><div>Agriculture</div><div></div><div> </div><div></div><div>Healthcare</div></div>	<div><div>Life Sciences</div><div></div><div>  </div><div></div><div>FMCD</div></div>	<div><div>Education</div><div></div><div>  </div><div></div><div>Telecom</div></div>	<div><div>BFSI</div><div></div><div>  </div><div></div><div>Retail</div></div>	<div><div>Hospitality</div><div></div><div>  </div><div></div><div>E-Commerce</div></div>	<div><div>Manufacturing</div><div></div><div>  </div><div></div><div>IT</div></div>
<div>  </div>	<div>   </div>	<div>  </div>	<div>  </div>	<div>  </div>	<div>   </div>



# We have a defined ESG framework

## 1. The People Company

**Diverse Workforce:** ~18% of our 511k employees (29% of Core) are women as on 31 March 2023

**Promoting Inclusivity:** Over 6,000 PWD employees

**Nurturing Work Environment:** Great Place To Work® certified and accredited for inclusive practices

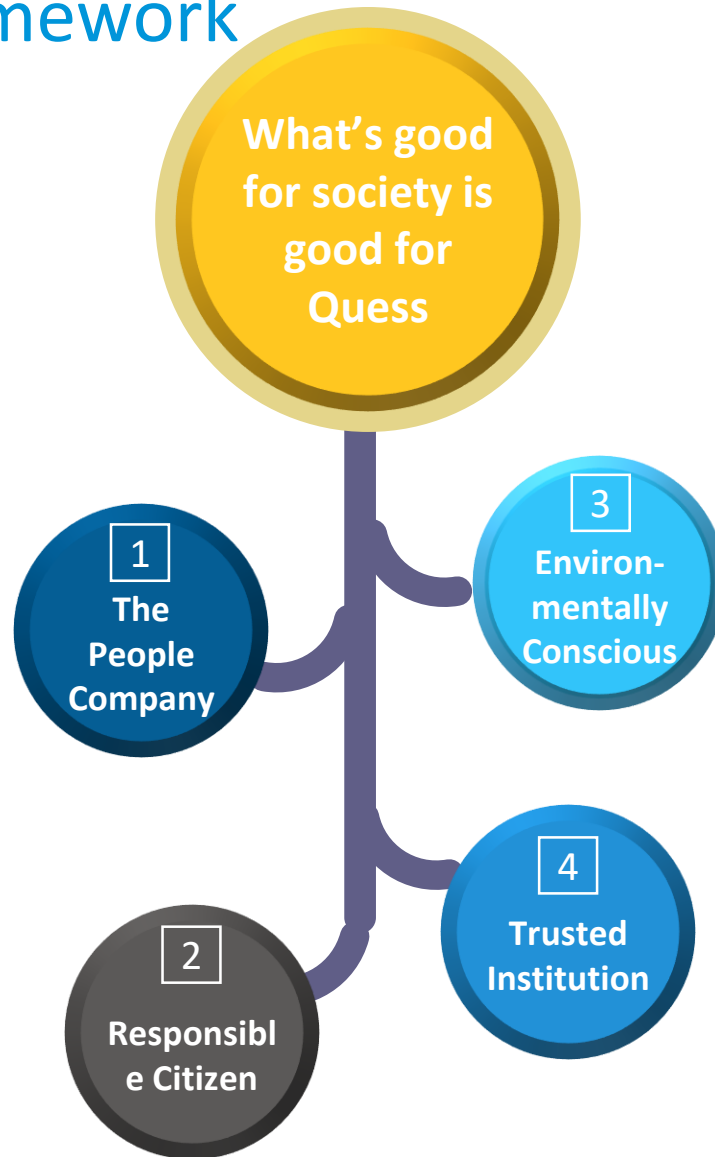
**Health and Wellness:** Arogya World Healthy Workplaces - 2022 award for employee health & well-being.

## 2. Responsible Citizen

**Community Education:** 75 schools covered under the School Enhancement Programme

**Community Health:** 12,000+ beneficiaries under health and wellness programmes

**School Upgradation:** 75 schools and 17,000+ students benefitted



## 3. Environmentally Conscious

**Environmentally positive:**

~1.5 million devices repaired /refurbished by Qdigi

**Responsible waste management:**

7,000+ Kgs of e-waste responsibility disposed and over 7,000 Kgs of paper waste recycled

**Climate Science Commitment:**

Committed to SBTi near-term emission reduction target by FY25

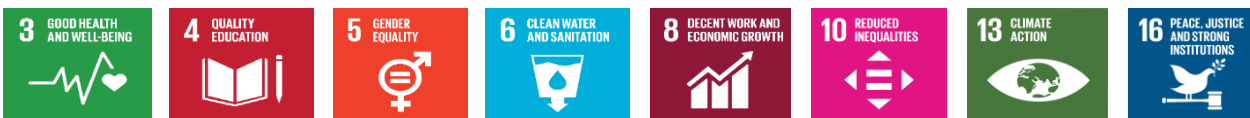
## 4. Trusted Institution

**Robust Code of Conduct:** Nil Whistleblower/Data Privacy/Cyber Security/Human Rights complaints filed during the year

**Quality and Information Security:** Quess Corp is ISO 37001: 2016, ISO 27001: 2013, and ISO 9001: 2015 certified

**Data Privacy and Cyber Security:** Cyber Security Council with C-suite level oversight

**Safety Incident Management** through WorQ for associates





# Awards and Recognitions



Ranked **2**  
amongst India's largest  
employers by Burgundy Private  
Hurun India 500, **2022**



Ranked **54**  
In SIA's top 100 largest  
global staffing firms in **2022**



Certified a Great Place to  
Work in **2023** for the fourth  
consecutive year



Top **5** Women Employers in  
India by Burgundy Private  
Hurun India 500, **2021**



India's **40** Best Workplaces in  
Health and Wellness **2022**



Accredited for Inclusive  
Practices by Great Place  
to Work India, March  
**2023** to March **2024**



Ranked **100**  
in the Business World Real 500  
list (non-financial sector)



Among the Top **10**  
HR tech firms by The  
Enterprise World Magazine,  
**2021**



Diversity Champion (Search  
& Staffing) LinkedIn Talent  
Awards **2021**



Recognised as one of the  
most promising brands by  
**ET** in **2021**



Ranked **137** in the Fortune  
India 500 list in **2021**



Top **100** Best  
Companies to Work  
for in India, **2022**



**Winning Together**  
***In your win lies our win***

INVESTORS

CUSTOMERS

PEOPLE



Quess Corp Limited



Quess\_Corp

Quess House, Quess Corp Limited, 3/3/2, Bellandur Gate,  
Sarjapur Road, Bengaluru - 560 103

CIN no: L74140KA2007PLC043909

## About Quess Corp

Quess Corp Limited (Quess) is India's leading business services provider, leveraging our extensive domain knowledge and future-ready digital platforms to drive client productivity through outsourced solutions.

We provide a host of technology enabled staffing and managed outsourcing services across processes such as sales & marketing, customer care, after sales service, back office operations, manufacturing operations, facilities and security management, HR & F&A operations, IT & mobility services, etc.

Our passion for delivering exceptional services, augmented by proprietary digital platforms, has strongly established our credentials as India's largest employer in the private sector and the biggest integrated business services provider in the country. We are proud to achieve this success as a 15- year old start-up.

A core value driving our business is constantly making the workforce more productive. Our business strategy is aligned to this, including training and skill development for better employability, helping job seekers easily find employment opportunities, digitising workflows, and providing social security benefits to a wider employable population.

Established in 2007 and headquartered in Bengaluru, Quess today has unmatched geographic presence and scale with more than 96 offices across India, South East Asia & North America, backed by technology-intensity and domain specialization to create unmatched service experiences.

Learn more about us at

[www.uesscorp.com](http://www.uesscorp.com)



## Disclaimer

*The information provided in this presentation pertaining to Quess Corp Ltd. ("Quess" or "Company"), its business assets, strategy and operations is confidential and intended, among other things, to present a general outline of the business of the Company as on date and is not a formal offer to sell or a solicitation of an offer. While the information in this presentation is believed to be accurate and reliable, the Company and its agents, advisors, directors, officers, employees and shareholders make no representation or warranties, expressed or implied, as to the accuracy of such information. The Company expressly disclaims any and all liability that may be based on such information or errors or omissions thereof. The information contained in this presentation is intended only for the persons to whom it is transmitted for the purpose of indicating a general outline of the business of the Company and any unauthorized dissemination of the information contained therein may also be treated as violation of Insider Trading policy of the Company. The entire presentation is the sole proprietary of the Company and cannot be copied, published or disseminated without prior written approval of the Company. The information contained in this presentation supersedes any prior presentation or conversation concerning the Company.*